Protect your advanced technology hearing instrument with an ESCO insurance plan. We offer two types of coverage for hearing instruments.

PROTECTION PLUS
With Protection Plus, you’re covered against loss and accidental damage. This plan does not include coverage for normal wear and tear repairs.

PLATINUM PLAN
With the Platinum Plan, you’re covered in case of loss or accidental damage beyond repair and a 12-month repair warranty on the normal wear and tear of the devices is included.

SUBMITTING AN ESCO CLAIM
To submit a claim, send a completed and signed claim form to ESCO via mail, e-mail the form to info@earserv.com or fax (800-894-6056). Claim forms can be obtained at www.earserv.com or by contacting ESCO at 800-992-3726 or from your practitioner.

Hearing instruments are sophisticated electronic devices that require specialized professional services only your practitioner can provide. This policy does not cover fees for professional services. ESCO and your practitioner work together to provide you the best possible solution should a replacement or repaired device be required.

Note: You may be charged a fee for professional services performed by your practitioner in the event of a claim. ESCO does not charge deductibles for claims.

DEFINITIONS, TERMS AND LIMITATIONS
This brochure provides a summary of items regarding coverage. Please refer to your policy for a complete listing of definitions, terms and limitations.

• Accidental damage means unintentional physical damage sustained by your instruments.
• Gradual deterioration, normal wear and tear, and electronic failure are ONLY covered under the Platinum Plan.
• If we repair your instruments, your coverage will continue uninterrupted.
• Single Replacement – If we replace your instruments, we will notify you regarding new coverage for your replaced instruments.

For more information, contact us at 1-800-992-3726
3215 Fernbrook Lane N • Plymouth, MN 55447
www.earserv.com
PRICING
For pricing, visit www.escogetaquote.com.

HOW TO ENROLL
1. Complete and sign the Policy Holder Information and Wearer Or Guardian’s Signature sections.
2. Confirm hearing instrument style, then choose a coverage option that’s right for you: Protection Plus or Platinum Plan. Note: BTE and RIC devices look similar, confirm your selection.
3. Bring your hearing instruments to your practitioner for an inspection. Your practitioner will then complete the Hearing Instrument Information section.
4. Send the completed application and your payment to ESCO within thirty days of your practitioner’s inspection or apply online at www.earserv.com/enroll.
5. Once processing is complete, confirmation of coverage will be sent to you within 10-15 business days.

COVERAGE EFFECTIVE DATE
Annual coverage will be effective from the date of postmark, providing all required information is received. If your application is incomplete, coverage will be effective when all necessary information is received.

RENEWAL
Your benefits may be renewed annually. We notify you before your benefits expire.

For more information, contact us at 1-800-992-3726

esco
Ear Service Company

3215 Fernbrook Lane N • Plymouth, MN 55447
www.earserv.com